



Quarterly Report

October to December 2021

Easy Read version



ndis

[ndis.gov.au](https://www.ndis.gov.au)

How to use this report



The National Disability Insurance Agency (NDIA) wrote this report. When you see the word 'we', it means the NDIA.



This report is written in an easy to read way. We use pictures to explain some ideas.

Bold

We have written some words in **bold**.

Not bold

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page 28.



This Easy Read report is a summary of another report. This means it only includes the most important ideas.



You can find the other report on our website at www.ndis.gov.au/about-us/publications/quarterly-reports



You can ask for help to read this report. A friend, family member or support person may be able to help you.

What's in this report?

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What is this report about?



We want to make sure the NDIS:

- works well
- lasts a long time.



We look at lots of **data** to make sure this happens.



When we talk about data, we mean:

- facts
- information
- records.

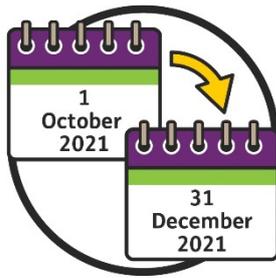


We write a report every 3 months.

3 months is a quarter of a year.

So we call our report a Quarterly Report.

This Quarterly Report is about what we did from:



- 1 October 2021
- to
- 31 December 2021.



In this report, we just say 'this quarter'.

Our Quarterly Report includes:



- the data we collected



- the information we shared



- how we worked with the community.



We give the Quarterly Report to the **minister** for disability in each:

- state
- territory.



A minister leads an area of the government.



We also share the Quarterly Report with the community.

Who took part in the NDIS?



Participants are people with disability who take part in the NDIS.



On 31 December 2021, the NDIS had 502,413 participants.



This included 77,287 children younger than 7.



20,384 participants joined the NDIS in this quarter.

In this quarter this included:



- 7,832 children younger than 7



- 1,850 Aboriginal and Torres Strait Islander peoples



- 451 people who live very far away from cities and towns



- 1,962 people from **culturally and linguistically diverse (CALD)** backgrounds.

CALD people:



- come from different cultures and backgrounds
- speak languages other than English.

Young people in residential aged care



Residential aged care is where older Australians live when they can't live in their home anymore.



Some people under the age of 65 need to live in residential aged care.

But this doesn't happen very often.



We want to support people under the age of 65 to move out of residential aged care if they want.



3,677 young people were living in residential aged care by the end of September 2021.



153 young people moved into residential aged care between July 2021 and September 2021.



You can go to the DSS website to find out more about how the Australian Government plans to support young people.



www.dss.gov.au/disability-and-carers/programmes-services/for-people-with-disability/younger-people-with-disability-in-residential-aged-care-initiative

Taking part in the community and work



Participants who have been in the NDIS for at least 2 years took part in more community activities.



And more participants aged 15 to 24 years old work and have jobs.

What did participants say about the NDIS?

In this quarter:



- 77% of participants said their experience of applying to take part in the NDIS was good or very good



- 83% of participants said their experience of making a plan was good or very good



- 70% of participants said their experience of **reviewing** their plan was good or very good.



When you review something, you check to see what:

- works well
- needs to be better.

Our decisions



We made 100% of our decisions about who can join the NDIS within 21 days.



We made 90% of decisions about participants younger than 7 getting a plan within 90 days.



We made 86% of decisions about participants aged 7 years or older getting a plan within 56 days.



When participants asked us to review decisions we made, we reviewed 85% of those decisions within 60 days.

Reviewing our decisions



The **Administrative Appeals Tribunal (AAT)** is a government organisation that is separate to the NDIS.

They review our decisions about:

- who can join the NDIS
- NDIS plans.



More participants asked the AAT to review a decision we made.



These decisions we made were about if supports were:

- reasonable – it is fair
- necessary – you need it.

We are learning from this so we can make our decisions:



- fairer
- the same every time.

What supports do participants use?



Funding is the money from your plan that pays for the supports and services you need.



Over the last 2 years, funding has grown by 64%.



More participants use plan managers instead of the NDIS managing their plan.



35% of participants used a plan manager in December 2019.



In December 2021, 53% of participants used a plan manager.

Supported Independent Living

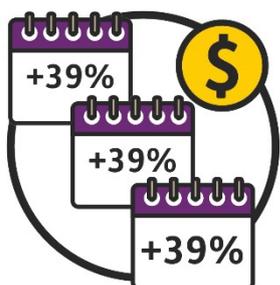


More participants receive funding for **Supported Independent Living (SIL)**.



SIL is help with day-to-day tasks around your home so you can:

- do things for yourself
- learn new skills.



Funding for SIL grew 39% each year for the past 3 years.



At the end of 2017, 10,372 participants got SIL funding.



At the end of 2021, 25,954 participants got SIL funding.

Who did we work with?



The **Independent Advisory Council (IAC)** is a group of people who help us understand what people with disability need.

This quarter, the IAC gave us advice about:



- making sure the NDIS works well for everyone



- supporting participants better



- supporting participants who are getting older.



We also created the Co-design Advisory Group.



The Co-design Advisory Group includes people from different organisations that speak up for people with disability.

This group helps us understand:



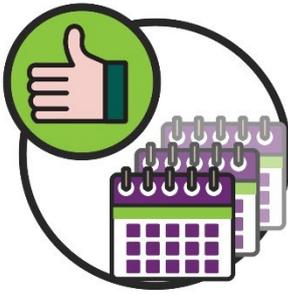
- when we should work together with people with disability



- how we should work together with people with disability.



They met 5 times in this quarter.



We also want to work with the community to make sure the NDIS:

- works well
- lasts a long time.



We shared some papers in 2021 to ask the community what they think.

These papers were about:



- home and living supports



- support for decision making



- supporting people with **psychosocial disability.**

A psychosocial disability affects your mental health.



It can affect how you:

- think
- feel
- deal with other people.

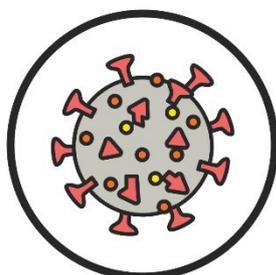


You can find these papers on our website.

www.ndis.gov.au/community/have-your-say

How did we support participants?

COVID-19



COVID-19 was spreading very quickly at the end of 2021.



We supported participants and NDIS workers to get a COVID-19 **vaccine**.



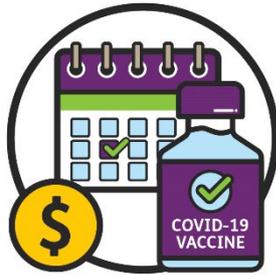
A vaccine is medicine that:

- helps people fight a virus if they come in contact with it
- can stop people from getting very sick from the virus.



We helped people book their vaccine appointment through our call centre.

We are also providing funding to help with:



- the extra cost to organise a vaccine appointment



- personal protective equipment (PPE), such as masks and gloves



- extra cleaning in a participant's home if someone has COVID-19



- buying Rapid Antigen Tests (RATs).



A RAT is a test you can do yourself to find out if you have COVID-19.

Sharing information



We shared reports about how participants' lives have changed since they joined the NDIS.



You can find an Easy Read version on our website.

<https://data.ndis.gov.au/reports-and-analyses/outcomes-and-goals/participant-outcomes-report>



We shared lots of data about how well the NDIS is working.

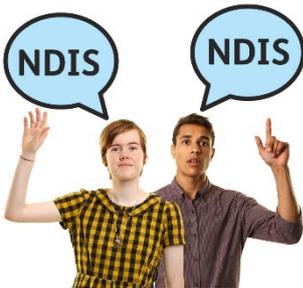
We also shared information about:



- the goals participants reach



- what happens in the NDIS



- what participants say about the NDIS.

Making sure the NDIS lasts a long time



We write another report that we share each year.

It's called the Annual Financial Sustainability Report (AFSR).



The AFSR uses data from the past 8 years.

This is how long we have had the NDIS now.



We use that data to work out how much the NDIS will cost in the future.

The AFSR says the NDIS will have:



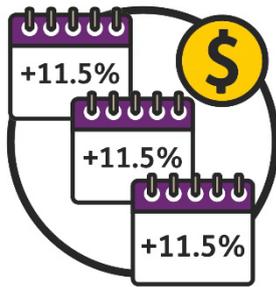
- 670,400 participants by June 2025



- 859,300 participants by June 2030.



This is more than we expected.



The AFSR also says payments have grown 11.5% every year for the past 3 years.



You can read an Easy Read version of the AFSR on our website.

[www.ndis.gov.au/about-us/publications/
annual-financial-sustainability-reports](http://www.ndis.gov.au/about-us/publications/annual-financial-sustainability-reports)

More information

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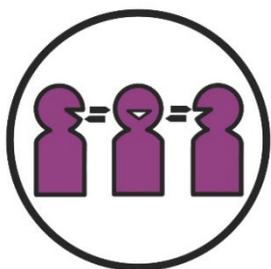
Support to talk to us



You can talk to us online using our webchat feature at the top of our website.

www.ndis.gov.au

If you speak a language other than English, you can call:



Translating and Interpreting Service (TIS)

131 450

If you have a speech or hearing impairment, you can call:



TTY

1800 555 677



Speak and Listen

1800 555 727



National Relay Service

133 677

www.relayservice.gov.au

Word list



Administrative Appeals Tribunal (AAT)

The AAT is a government organisation that:

- reviews decisions about the NDIS
- makes their own decisions.



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SIL is help with day-to-day tasks around your home so you can:

- do things for yourself
- learn new skills.

Vaccine



A vaccine is medicine that:

- helps people fight a virus if they come in contact with it
- can stop people from getting very sick from the virus.



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